

www.peacegate.in

## The Gate to Harmony

Opening the Gate to Peace Enabling to live a life of Dignity Empowerment, Self-sufficiency and Freedom. A Valuable Tool in your Hand!





#### Peacegate Application

PEACEGATE, the digital initiative of Peacegate International, partnering with Indian Institute of Arbitration & Mediation and InIT Solutions, is a first of its kind attempt to bring in automation and Artificial Intelligence (AI) in dispute resolution process and making it available to people in their smart phones. It makes access to justice easy and affordable, and at the same time design a new justice system that works at the speed of technology, enabling fast and fair resolutions anywhere within the reach of internet.

The UN Declaration on the Right to Peace noted that peace is not only the absence of conflict but also require a positive, dynamic participatory process where dialogue is encouraged and conflicts are solved in a spirit of mutual understanding and cooperation.

Peacegate helps not only people who have relationship disputes to choose the best option for resolving their disputes in the best manner possible, but also allow business community to handle their disputes in the age of digital economy. Dispute Resolution in Digital Economy (DRDE) is possible only through online platform. UNCITRAL in its Technical Notes on ODR has emphasised equal treatment of the parties, maintaining neutrality of the system, providing consistent, fair, transparent process with accountability, due process and predictability. It has also highlighted the desirability to disclose relationship between the ODR Administrator and a particular vendor, so that users of the service are informed of potential conflicts of interest. Thus Peacegate dispute resolution application is best suited for all e-commerce platforms to address their dispute resolution requirements.

Even though the default language is English, the App has incorporated the facility for multilingual options, so that the users will not have any language barriers.

Now you can register your disputes, negotiate with the other side, invoke mediation or arbitration and resolve your disputes sitting at the convenience of your home or office. And all this at the ease of clicking a button in your smart phone, making access to justice more convenient and affordable!





Peacegate allows you to resolve your dispute by various options of Alternative Dispute Resolution (ADR) mechanisms. It includes negotiation, mediation and arbitration.

ADR

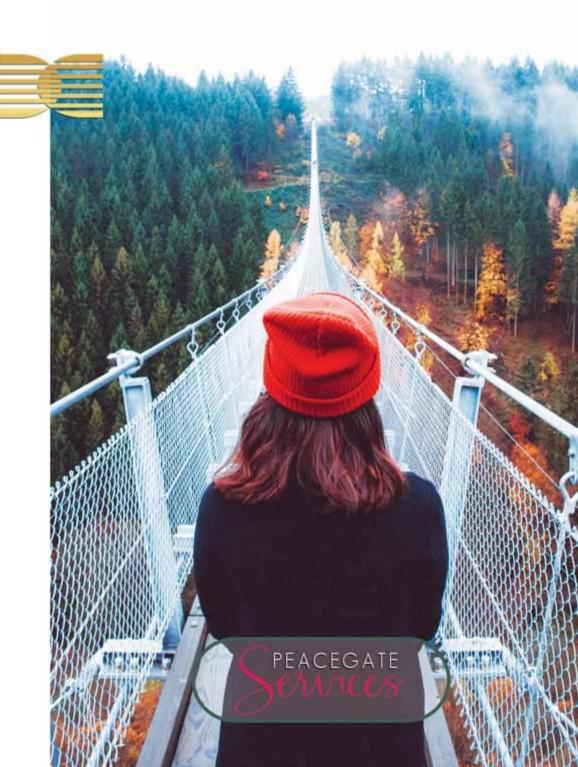
Services

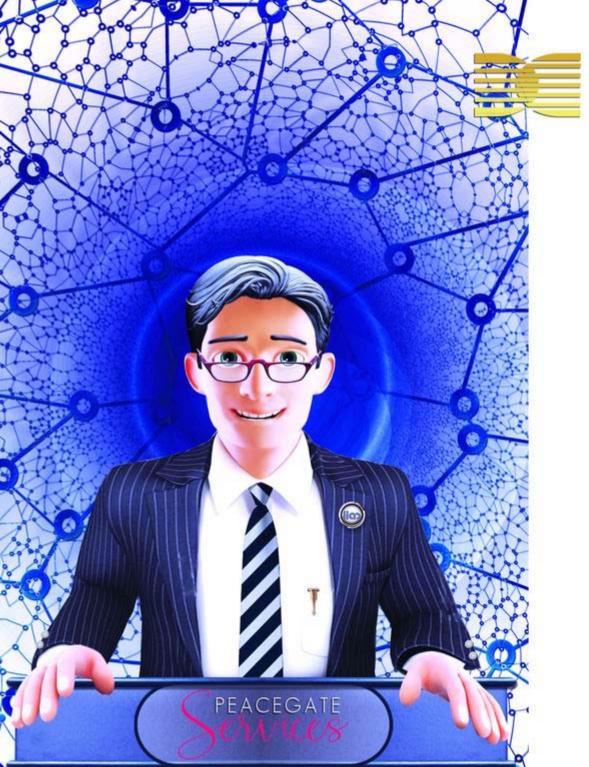
It allows you to invite a person for online negotiation either to resolve a dispute or to make a deal. You can initiate mediation to resolve a dispute with the assistance of a mediator for conducting the same in a mediation centre near you or to be conducted online. The App provides the list of mediation centres near you and displays the details of mediators. The administrative process of appointing the mediator and procedural requirements will be done with Peacegate automation process, ensuring a hassle free conduct of mediation. Peacegate also allows to commence arbitration process, if there is appropriate arbitration clause in the contract.

#### Pravasi Resolution

A centralised platform, which will provide the Indian diaspora a unique outlet to share their cultural practices and resolve their problems.

IIAM in association with Peacegate has created a common online platform uniting the Indian diaspora to connect with each other in resolving their disputes amicably. This is ideal because, whether it is family disputes or business disputes, it will be resolved by professionals who understand the particular cultural nuances that underlie each disagreement. In addition to the culturally apposite services granted, NRI's all over the world will have access to accredited professionals with experience in commercial matters, who also share common languages and experiences with them. Peacegate allows the ease of access to solutions to their disputes, wherever they are!





#### Ask Peegee

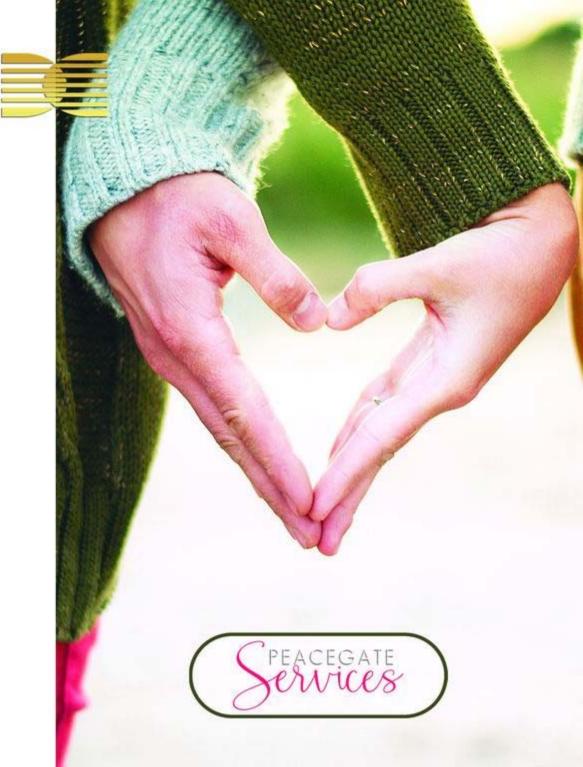
It is not always the access to justice that matters in resolving a dispute in the most efficient way, but it is about the access to information and support to help people to identify their issues and get the best option available to resolve disputes.

Peegee is a virtual guide in the Peacegate App, where Peegee will discuss with you and help you to your dispute and identify the best possible mode of dispute resolution through Artificial Intelligence. This is a system towards access to justice, where a person's dispute is analysed, the criteria for effective dispute resolution is applied, and the appropriate match is made between the dispute and mode of dispute resolution and thereby suggesting the most suitable manner of resolving such disputes, by providing a Conflict Analysis Report.

# Pledge to Mediate

Most of the disputes could be sorted out at the beginning, if someone had intervened. Most of the institutions are not able to come to our rescue when we need it. We need to empower ourselves and take charge to resolve our disputes. We need to understand that if we can create disputes, we can also resolve them!

Through Peacegate, you have the option to join this movement and sign "Pledge to Mediate", by which you would consider mediation as the first option to resolve your disputes with other persons, recognizing that the empowerment to resolve disputes amicably and voluntarily is an expression of civil maturity. Taking control of our actions and empowering ourselves to make the change. Take the Pledge and join the exclusive community!





### Peacegate Time Banking

Time banking is a system of bartering various services for one another using time as a unit of account which was developed by various socialist thinkers based on the theory of value.

Peacegate Time Banking is a reciprocity-based service system in which hours are credited in the Time Account of the holder. In a time-banking environment people receive time credits when they provide a service to another member of the Time Bank (and the member receiving the service is debited an equal amount). With Peacegate Time Banking, we hope to rekindle the age-old patterns of give and take to reweave the healthy families and communities, that everything else depends on. And most importantly, the entire Time Bank service is backed-up by a state-of-the-art technology integrated with the App.

#### IIAM Academy

IIAM Academy is an online learning platform available under the Peacegate App. It offers professionals, students, mediators, arbitrators, advocates and others interested to know more about the various methods techniques, procedures, and other intricacies of ADR methods, to learn from high quality content, in written, audio and video formats, taught by the world's leading experts on the topics.

With IIAM Academy, you can hone your skills as a Mediator, Arbitrator or ADR Professional and be confident that your skills will be accurate, complete, and up to date. It allows you to start and complete the program at your own convenience. If you an expert on any topic, techniques, methods and other intricacies of ADR methods, you could also become a Tutor with IIAM Academy.









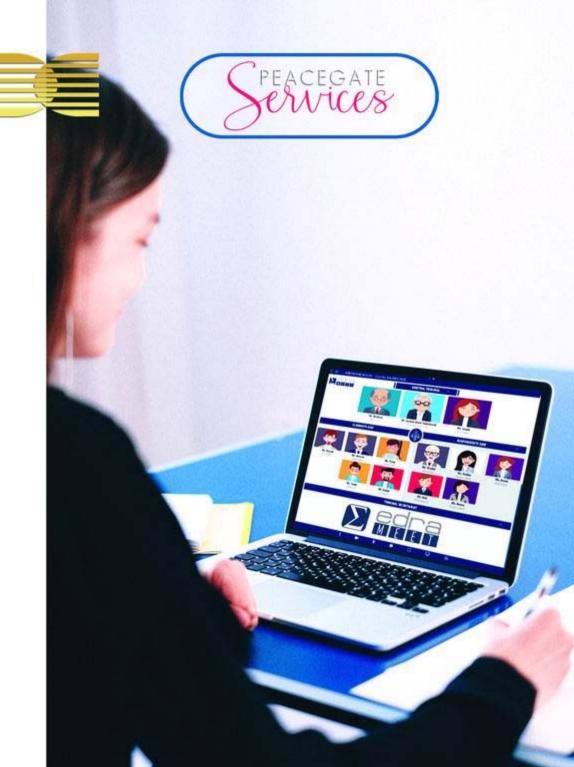
Peacegate provides the digital software to create documents online. The process is also integrated with the facility for e-signature service authenticated with the Application Service Provider. This option is inbuilt with the Peacegate ADR services for making mediated settlement agreements and arbitral awards with utmost security.

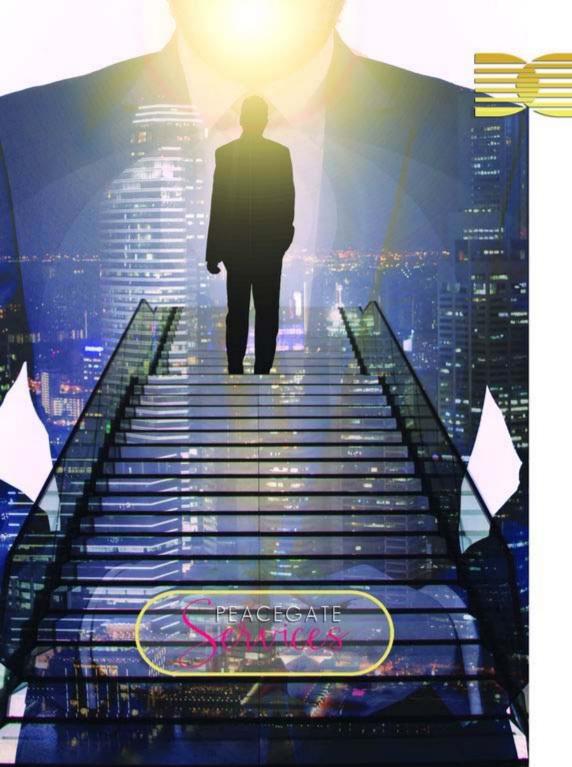
Peacegate E-Document creator is intended to help people sign contracts from wherever they are, without the need of traveling to the distances, in a hassle-free manner and valid under the Information Technology Act. It would also be helpful for saving time as well as costs for printing, storage, and maintenance of documents. It follows the best standard practices to prove the validity of electronically signed documents, which brings the much-needed automation and throughput efficiency.

#### Edra Meet Online Platform

Edrameet is the 1st e-Dispute Resolution Application, which can be used for conducting arbitration and mediation online. The word "Edra" originate from Greek language, which means a place for philosophical discussion – a seat, a place to sit, and by extension a home. Peacegate uses the dedicated web-platform of Edrameet, for its online mediation and arbitration services.

Edrameet conducts mediation and arbitration virtually in the same manner as doing physically. It provides specific space for the Arbitral Tribunal or Mediator Panel and space for claimants or initiating parties and for respondents or opposite parties. It also provides designated space for the Tribunal Secretariat for Administrative Secretary, Stenographer etc. Welcome to the new home of digital dispute resolution. Visit Edrameet @ www.edrameet.com





#### ADR Directory

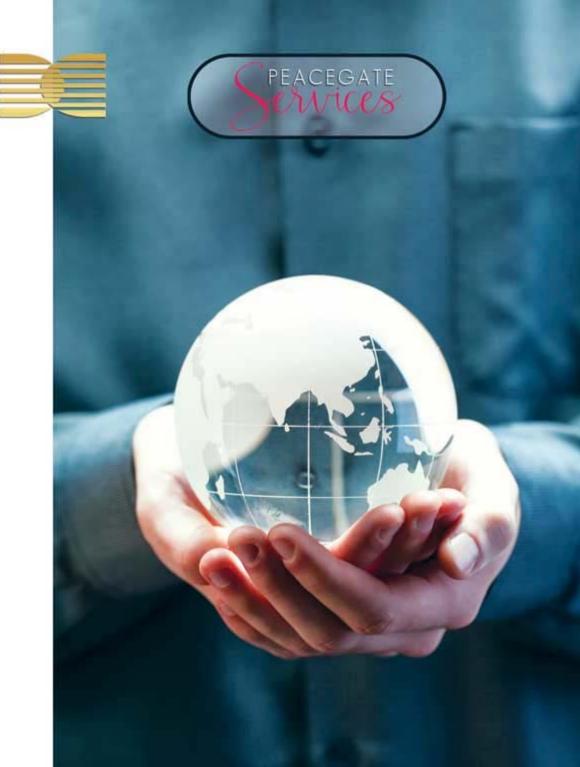
Peacegate maintains a Directory of ADR Neutrals and Professionals. The mediators, arbitrators empanelled with Indian Institute of Arbitration & Mediation are included in the Directory of Neutrals. The Directory also displays the list of mediation advocates / consultants who are certified by IIAM.

The ADR Directory will have the full details of training, accreditation and experience of the mediators and arbitrators. It will have the feedback digest created by the Reviewer, providing the opportunity for users and disputants to select the best suited neutrals for their dispute, thereby experiencing uniform high-standard practice. The Directory will also show the mediation or arbitration centres under which they are empanelled. The App also allows the neutrals to create electronic business card.

#### Peacegate Affiliation

Peacegate App provides the facility for creating affiliation with IIAM for establishing your professional practice as a mediator. Various options are provided for promoting your professional practice as a mediator.

If you are a certified mediator or arbitrator, you can use your space at office or home to conduct mediation and affiliate with Peacegate to make it an Approved Mediation Access Point (AMAP) or Approved Mediation Centre (AMC) or Approved ADR Centre (AADRC). This will make the AMAP, AMC or AADRC an ADR centre under the App which the disputants can select for availing ADR service. Peacegate will also serve as a virtual office by AI assistance, supporting and guiding you on all mediations. Making your ADR practice more credible and professional, expanding the area of practice.







Peacegate - partnering with:

Indian Institute of Arbitration & Mediation www.arbitrationindia.com

InIT Solutions
www.initsolutions.in

#### **Contact Us**

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